

GUIDING WITH TECHNOLOGY

Guides are permitted to use wireless transmission whisper systems. This does not include open audio loudspeakers. There is no guiding within any rooms, this includes where the guide stands outside of the room and guides remotely.



IMPORTANT INFORMATION

These guidelines are in place to ease congestion and to allow visitor movement throughout Edinburgh Castle, ensuring enjoyment of all visitors.

- There must be no guiding in any roofed buildings within the Castle and this includes:
 - Scottish National War Memorial
 - St Margaret's Chapel
 - Great Hall
 - Royal Apartments
 - Honours of Scotland Exhibition
 - Crown Room
 - Military Prisons and Prisons of War Exhibition
- Groups should be led through gateways as quickly as possible and we ask that there is no guiding whilst in queues, to ensure that the experience of other visitors is not impacted.
- It is the responsibility of you as the guide to keep your group together for the duration of the tour.
- Groups with children under the age of 16 must remain with an adult at all times.
- All guides are asked to show consideration to other guided groups on site, including whilst they are guiding. This includes the route taken by the Edinburgh Castle Official Guides during their guided tours.
- Please arrange for your group to meet and gather outside of the castle on the esplanade at the end of their visit.

CONTACT US

Edinburgh Castle

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Edinburgh
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GETTING THERE

- In Edinburgh at the top of the Royal Mile, 15 mins walk from Waverley Station and Princes Street
- Postcode EH1 2NG
- Telephone 0131 225 9846
- Open all year, except Christmas Day and Boxing Day
 - 1 Apr to 30 Sept 9.30am to 6pm
 - 1 Oct to 31 Mar 9.30am to 5pm.
 - Last ticket sold 1 hour before closing

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|---|--|
|  Toilets |  Display on History |
|  Visitor Centre |  Restaurant/Cafe |
|  Shop |  Accessible by Public Transport |
|  Guided Tours |  Children's Quiz Available |
|  Disabled Toilets |  Dogs not Permitted |
| ★★★★★ VisitScotland Quality Grading | |
|  Gold Green Tourism Business Award | |



Historic Environment Scotland
Scottish Charity No. SC045925

ON YOUR VISIT

- The use of a mobility vehicle is only available to those with mobility or health issues and should only be used when absolutely necessary. Please be aware that there can be lengthy queues for this service in the summer months
- The castle's three gift shops sell a wide range of high quality gifts, books and souvenirs including exclusive Edinburgh Castle ranges
- Enjoy light snacks, hot meals or food on the go in the Redcoat Café or visit the castle tea room. Both venues have been awarded a 'Taste our Best accreditation'
- Toilets are located in the Lower Ward and at David's Tower. If using the toilets prior to entering the castle, please re-gather your group on the esplanade before proceeding to the ticket scanning point

FIND US ON



Opening times and admission prices are correct at time of publication, but may be liable to change.



GUIDING AT EDINBURGH CASTLE



EDINBURGH CASTLE MAP




KEY

- 1** Portcullis Gate
- 2** Lang Stairs
- 3** Argyle Battery
- 4** One o'Clock Gun
- 5** National War Museum
- 6** Governor's House
- 7** New Barracks
- 8** The Royal Scots Dragoon Guards Regimental Museum
- 9** Museum of the Royal Scots and the Royal Regiment
- 10** Foog's Gate
- 11** St Margaret's Chapel
- 12** Mons Meg
- 13** Dog Cemetery
- 14** Argyle Tower
- 15** Forewall Battery
- 16** Half-Moon Battery
- 17** David's Tower
- 18** Royal Palace
- 19** The Honours of Scotland: The Scottish Crown Jewels
- 20** Great Hall
- 21** Scottish National War Memorial
- 22** Prisons of War Exhibition
- 23** Dury's Battery
- 24** Military Prison

FACILITIES

-  Toilets
-  Shop
-  Restaurant/Café
-  Tickets
-  Audio Guide
-  Visitor Centre

AREAS

-  Esplanade
-  Guiding/stopping permitted
-  No guiding/stopping in these areas



CASTLE AREAS



ESPLANADE

- This is the gathering point for each group.
- Please distribute all admission tickets to your group here without blocking entry and exit for other visitors and vehicles.
- Make your way to the Portcullis Gate (**1**) for scanning of tickets and castle entry.
- Please note guiding should only commence after this point and not in the Lower Ward area.



GUIDING AREA A

- Please stay on the left side of the path when guiding to avoid obstructing other visitors.
- You may stop at any point in this area.
- Do not lead your group up the Lang Stairs (**2**).
- Groups should refrain from crossing over and looking at the views and the cannons at this time.



GUIDING AREA B

- Through Foogs Gate (**10**) a right turn and up a few steps will bring you to **Area B**.
- Groups are not permitted to go to St Margaret's Chapel (**11**), with or without their guide. They may visit independently once your official tour is over.



GUIDING AREA C

- Access to Crown Square and where you should finish the guided tour is via the West Side and South West corner of the Scottish National War Memorial (**21**).
- Before leaving your group, please remind them of the restrictions on photography in the Scottish National War Memorial, the Crown Room and the Honours of Scotland Exhibition.